

## Three Choirs Festival 2020 Disability and Access Arrangements

We welcome all visitors to the festival and will be happy to help with any requirements. Please indicate the nature of assistance you require and any special requirements you may have when booking your tickets, and if you need assistance at any of our festival events, please ask the ushers on duty at the venue.



### Worcester Cathedral and Precincts

#### Worcester Cathedral – WR1 2LA

	<p><b>Wheelchairs</b> Wheelchair access to the cathedral is through the Priors Door (from the cloisters) and the main North Door. Access to the Quire and East End is through the Friends Door on the North Side.</p>
<p><b>A</b></p>	<p><b>Access</b> In Worcester Cathedral there are designated wheelchair spaces in every price band. Each space has one essential companion's seat.</p> <p>There is a hearing loop.</p>
	<p><b>Parking</b> There is a very limited number of spaces for blue badge holders which must be booked in advance through the ticket office.</p>
	<p><b>WCs</b> An accessible toilet is available in the toilet block in the cathedral close. From inside the cathedral leave via the Priors Door, or alternatively approach via College Green.</p>

#### Ticket Office – WR1 2LL

	<p><b>Wheelchairs</b> There will be wheelchair access to the ticket office via ramps.</p>
<p><b>A</b></p>	<p><b>Access</b> There is level access to the ticket office via ramps.</p>
	<p><b>Parking</b> There is no dedicated parking for the ticket office.</p>
	<p><b>WCs</b> An accessible toilet is available in the toilet block in the cathedral close.</p>

### Boathouse – WR1 2LL

	<b>Wheelchairs</b> There is wheelchair access using the lift if entering via Severn Street. Please let us know in advance if you need to enter the building this way so that the lift may be unlocked.
<b>A</b>	<b>Access</b> The main entrance to the Boat House is through King's School gardens. A route will be indicated which avoids steps.
	<b>Parking</b> There is no dedicated parking for the Boathouse.
 	<b>WCs</b> There is an accessible toilet.

### College Hall – WR1 2LH

	<b>Wheelchairs</b> Unfortunately there is no wheelchair access to College Hall as the only entrance is up a large flight of steps.
<b>A</b>	<b>Access</b> There is no flat access to College Hall; the only entrance is up a large flight of steps.
	<b>Parking</b> There is no dedicated parking for College Hall.
 	<b>WCs</b> There is an accessible toilet in the Cathedral Close.

## King's School Theatre – WR1 2ND

	<b>Wheelchairs</b> Wheelchairs can be placed in the front row of the theatre. To access the auditorium from the lobby, wheelchair users can either transfer into a chair lift or, if this is not possible, there is level access through the fire exit from Severn Street at the back of the theatre.
<b>A</b>	<b>Access</b> Flat access to the theatre is via the main school playground, into the Keyes building for the main lift then along to the lobby. There is then a chair lift down to the auditorium. If use of the chair lift is not possible, there is also flat access through the fire exit from Severn Street at the back of the theatre.  There is a hearing loop covering rows C-G in the theatre.
	<b>Parking</b> There is no dedicated parking for the theatre.
	<b>WCs</b> There is an accessible toilet in the Keyes building.

## The Old Palace – WR1 2JE

	<b>Wheelchairs</b> There is wheelchair access to the upper floor using a lift.
<b>A</b>	<b>Access</b> There is flat access to the ground floor and access via a lift to the upper floor.
	<b>Parking</b> There is no dedicated parking for the Old Palace.
	<b>WCs</b> There is an accessible toilet.

## West End Gardens – WR1 2LA

	<p><b>Wheelchairs</b> There is no level access to the Garden; access is only via two low steps, and the ground is uneven.</p>
<b>A</b>	<p><b>Access</b> The garden is accessed via a flat but sloping path, leading from College Green in the direction of the river. There is a low step on entering the Garden and another low step from the path to the grassed area. Please note the grassed area is uneven.</p>
	<p><b>Parking</b> There is no dedicated parking for the Gardens.</p>
	<p><b>WCs</b> There is an accessible toilet in the Cathedral Close.</p>

## All other Three Choirs Festival venues alphabetically by name

### All Saints, Evesham – WR11 4RW

	<p>Wheelchairs The church is accessible to wheelchairs via a ramp at the side entrance.</p>
<b>A</b>	<p>Access The main entrance is stepped but there is a ramp at the side entrance.</p>
	<p>Parking Please use town centre car parks.</p>
	<p>WCs There is an accessible toilet in Church House (adjacent).</p>

### Elgar School of Music – WR1 2ES

	<p>Wheelchairs Information coming soon</p>
<b>A</b>	<p>Access Information coming soon</p>
	<p>Parking Information coming soon</p>
	<p>WCs Information coming soon</p>

### Great Witley Church – WR6 6JT

	<p>Wheelchairs There is a wheelchair ramp to access the church.</p>
<b>A</b>	<p>Access The church is entered by three stone steps, or by a wheelchair ramp, but is level on the inside.  There is a hearing loop.</p>
	<p>Parking Parking for blue badge holders is available outside the church entrance. Take care that you head for Witley Church, not to be confused with Witley Court which has a separate entrance and car park administered by English Heritage.</p>
	<p>WCs There is an accessible toilet in the tearoom but not the Church.</p>

## The Guildhall – WR1 2EY

	<b>Wheelchairs</b> The Guildhall is accessible to wheelchairs.
<b>A</b>	<b>Access</b> There is level access to the Guildhall via the door on the right-hand side of the building. The Assembly Rooms are on the first floor and can be accessed via a lift.
	<b>Parking</b> Please use the city centre car parks.
	<b>WCs</b> There is an accessible toilet at the Guildhall.

## Hartlebury Castle – DY11 7XZ

	<b>Wheelchairs</b> There is wheelchair access to the vast majority of the castle via ramps and lifts to different floors. Level access to the Bishop's House is through the museum entrance. The smallest exhibition room of the museum is not accessible to wheelchair users; the other rooms are fully accessible. Please ask staff to open the fire door to provide wheelchair access to the two ground floor rooms which are accessed internally by a small step.
<b>A</b>	<b>Access</b> The Bishop's House and the museum are located within an historic building with uneven floors, some low lighting and low ceilings throughout.
	<b>Parking</b> Three designated bays for blue badge holders are adjacent to main reception and are clearly signposted. A car parking space can be reserved by telephoning in advance on 01299 250416.
	<b>WCs</b> There are accessible toilets in the main reception, museum and Bishop's House.

## The Hall at the Royal Porcelain Works – WR1 2NE

	<b>Wheelchairs</b> Wheelchairs can access the Hall via ramps.
<b>A</b>	<b>Access</b> There is level access to the Henry Sandon Hall via ramps.
	<b>Parking</b> There is pay and display parking near to the Porcelain Works on Severn Street and Kings Street Car Park. There is also free street parking for 3 hours on Severn Street with a blue badge.
	<b>WCs</b> There is an accessible toilet.

## Kidderminster Town Hall – DY10 1DB

	<b>Wheelchairs</b> The Town Hall is accessible to wheelchairs via the stage door.
<b>A</b>	<b>Access</b> The main entrance is step-access only, but there is an accessible entrance via the stage door which can be accessed through the small car park.  There is a hearing loop.
	<b>Parking</b> There are two spaces for blue badge holders which must be booked in advance through the town hall. There is also parking for blue badge holders in the public car parks at Weavers Wharf, Market Street and Pike Mills.
	<b>WCs</b> There is an accessible toilet.

## Museum of Royal Worcester – WR1 2ND

	<b>Wheelchairs</b> The Museum has full wheelchair access throughout with lifts to the galleries.
<b>A</b>	<b>Access</b> The Museum has full wheelchair access throughout with lifts to the galleries. The Exhibition Hall is located on the ground floor. There is a ramped fire exit near the Exhibition Hall in case of emergency.
	<b>Parking</b> There is plenty of pay and display parking adjacent to the Museum on Severn Street and Kings Street Car Park. There is also free street parking for 3 hours on Severn street with a blue badge.
	<b>WCs</b> There is an accessible toilet.

## Nicholson & Co. Factory – WR14 1UU

	<b>Wheelchairs</b> About 90% of the factory tour is wheelchair accessible on the ground floor with no steps. A very small part of the tour will be held on an upper floor which we regret is not wheelchair accessible.
<b>A</b>	<b>Access</b> Most of the factory has flat access but there is only access to the upper floor via stairs.
	<b>Parking</b> There is parking at both the front and rear of the factory.
	<b>WCs</b> No specific accessible toilet, but there is a good-sized customer toilet in the reception area of the main building.

### Pershore Abbey – WR10 1BB

	<b>Wheelchairs</b> There is access for wheelchairs through the main North West door.
<b>A</b>	<b>Access</b> There is level access through the main North West door.
	<b>Parking</b> There are several spaces for blue badge holders in the Abbey Road car park near to the Abbey.
	<b>WCs</b> There is an accessible toilet in the Abbey.

### RGS Worcester – WR1 1HP

	<b>Wheelchairs</b> Wheelchairs can access all spaces at RGS Worcester.  In Godfrey Browne Theatre, wheelchairs will be placed on the flat floor in front of the stage space with any essential companions sitting in the front row of fixed seating.
<b>A</b>	<b>Access</b> There is flat access to Central Hall and ramp access to Perrins Hall.  There is flat access at Godfrey Browne Theatre through the main entrance into the foyer then down a hallway running along-side the theatre into the auditorium.
	<b>Parking</b> There is no dedicated blue badge holder parking.
	<b>WCs</b> There is an accessible toilet in Central Hall and in Godfrey Brown Theatre.

### Rogers Theatre – WR14 3PL

	<b>Wheelchairs</b> Wheelchairs can access all areas apart from the Upper Circle. There are dedicated spaces at the ends of rows for wheelchairs which must be booked in advance through the ticket office.
<b>A</b>	<b>Access</b> There is flat access to all areas of the theatre apart from the Upper Circle.
	<b>Parking</b> There are two spaces for blue badge holders outside the theatre which must be booked in advance through the ticket office.
	<b>WCs</b> There is an accessible toilet.

### St Andrew's Methodist Church – WR1 2QT

	<b>Wheelchairs</b> The church is fully accessible for wheelchairs via a lift through the main entrance.
<b>A</b>	<b>Access</b> There is level access to the building through the main entrance. The church itself is on the second floor and can be accessed via a lift.
	<b>Parking</b> Please use the city centre car parks.
	<b>WCs</b> There is an accessible toilet on the first floor of the building which can be accessed via a lift.

### St Martin's Church – WR5 2ED

	<b>Wheelchairs</b> Wheelchairs can access the church via a ramp to the West door.
<b>A</b>	<b>Access</b> There is a ramp to the West door.  There is a hearing loop.
	<b>Parking</b> There is on-street parking for blue badge holders.
	<b>WCs</b> There is an accessible toilet.

## Tewkesbury Abbey – GL20 5RZ

	<b>Wheelchairs</b> Wheelchairs can access the majority of the Abbey via ramps.
<b>A</b>	<b>Access</b> There is level access to the Abbey via the main gates and the North Path. There are ramps around the Abbey allowing access to the majority of areas.  There is a hearing loop.
	<b>Parking</b> There is a public car park next to the Abbey with spaces for blue badge holders.
	<b>WCs</b> There is an accessible toilet in the parish room across from the Abbey.

## Worcester Baptist Church – WR1 1LN

	<b>Wheelchairs</b> Apart from the balcony, the church is accessible to wheelchairs.
<b>A</b>	<b>Access</b> The main church has level access but there is only step access to the balcony.  There is a hearing loop.
	<b>Parking</b> There are two spaces for blue badge holders in front of the building and one outside the hall which must be booked in advance through the ticket office.
	<b>WCs</b> There is an accessible toilet in the main church.

## Worcester Walks – The Elgar statue opposite the Cathedral

The Walks take about 90 minutes.

The distance covered is about half a mile in total.

The speed of the walking is paced to the walkers, and the leader will be mindful of allowing plenty of time for people to catch up where necessary.

Most places visited have either ramps or lifts; the one exception is the Glee Club where there are stairs.