

INSTRUCTIONS FOR SELF-IDENTIFYING YOUR ACCESS REQUIREMENTS ONLINE

Please follow the steps below to self-identify your access requirements through your online account.

1. Go to the home page of our website at www.3choirs.org and click on the 'My Account' icon in the top right of the screen:



2. Insert your booking account email and password in the boxes provided. If you can't remember your password, then click on the 'reset' link and follow the instructions:

Login

Email address: (required)

Password: (required)

LOGIN

New Customer? [Register now](#)

Forgotten your password? [Reset here](#)

3. Once you have logged onto your account please go to the other preferences tab:

My Account

DETAILS

ADDRESSES

CONTACT PREFERENCES

OTHER PREFERENCES

OFFERS

4. In the other preferences tab, please tick all the boxes that are relevant to you. It helps us to help you if we know as much about your requirements as possible:

Special Requirements

- I have booked a wheelchair space
- I need to bring my guide dog
- I have mobility difficulties
- I attend with an essential companion
- I use a rollator or mobility aid
- I am blind or visually impaired
- I am D/deaf or hearing impaired
- I am a blue badge holder
- I would like an aisle seat if possible
- I use a wheelchair and can transfer to a seat
- I have neurological/learning disability
- I require access to a hearing loop
- I would like minimal step access to seating
- I am booking on behalf of someone
- I am an essential companion

If you have any difficulties please call us on 01452 768928 (Monday-Friday 10am until 4pm) or email us at booking@3choirs.org and we will happy to assist you.