



Three Choirs Festival 2021

Festival and Site Information

We are working hard to keep you safe and secure during the festival week. The safety of our audience, artists and staff is of utmost priority, so please help us throughout the week by following signage and adhering to guidance or restrictions in place during the festival.

For the benefit of all attendees, we request that you continue to follow some COVID-related measures, even if no longer compulsory. Not all of our audience and staff will have received both of their vaccinations by the time of the festival, and therefore may be understandably more cautious. Please try to give others space while queuing, and we encourage all audience members to wear a face covering throughout events and when entering and exiting venues. It remains very important that you do not attend any event at the festival if you develop COVID symptoms or test positive.

Ticket Office

Ticket office opening hours are:

19 July - 22 July: 10 - 4pm

23 July: 10 - 6pm

Throughout the festival: 10am - start of evening concert

(Tickets for the 9.30am talks and the late-night concerts will be available on the door at venues from 30 minutes before the performance)

Please only enter the ticket office if you are purchasing tickets or merchandise. To collect or purchase programme books, or if you have pre-paid tickets for collection, please visit the separate box office collection point, which will be situated either on the green outside Choir House or just inside the lobby.

There is likely to be a restriction on the number of people allowed inside the ticket office at any one time. Please be patient and follow the signage in place. We would ask that you keep your face covering on at all times when inside the ticket office and use the provided hand sanitiser stations. Please give others space, whenever possible.

Venue Entry/Exit

Venue door and timed entry slot instructions will be detailed on your ticket – please ensure you arrive at the correct door and at the time stated on your ticket. If you do not, you may be redirected or asked to wait outside the venue until your specified entry time. Please follow the instructions given to you by the member of staff or volunteer on the door. Please be socially responsible and give others space when queuing for events.

At the end of each concert, please observe any requests made by the Front of House Manager so that we can avoid congestion.



Attending Events

Please pay attention to all signage and guidance both outside and inside festival venues, and please follow all instructions given to you by members of staff and volunteers.

- Please use the provided hand sanitiser stations before and after events
- We encourage all audience members to wear a face covering throughout events and when entering and exiting venues
- Please maintain at least a one-metre distance from others, whenever possible

Some of our events will contain intervals. If you would like to leave your seat during a concert interval, please follow any directions given by stewards and staff, in order to manage congestion.

If you are concerned for any reason about attending larger-capacity events in the cathedral, we have reserved a designated area in the side aisle of the rear nave where you can still be seated at 1m distance from any other household and close to an outside exit. To book these seats, you will need to call our Box Office. Please be aware that in order to create an area with minimal thoroughfare, these seats have a restricted view, but video footage will be available on a TV screen in this area.

To maximise ventilation in our venues, we will be keeping external doors open wherever possible. This may mean venues are cooler than usual, so please dress appropriately.

Pre-order drinks are available to purchase in advance for those attending late night concerts in College Hall. Please contact our Box Office to order.

For full information on venue accessibility, please visit: 3choirs.org/accessibility

Festival Village

Please make use of the hand sanitiser stations around the festival village and be aware that at points there may be a one-way system in place. Please follow all instructions and signage posted around the festival site. We may, at times, be required to gather some personal details for the purposes of the government's Track and Trace system.

Some on-site food and drink providers may be table service only. If you are unsure of what to do, please look for signs around the marquees or ask a member of staff for help.

When viewing exhibitions, please be respectful and follow all signage in place. If you choose to use the Quiet Room, please be respectful and responsible, and be aware of other audience members who may wish to use the room at the same time. There will be instructions available on how to use the Quiet Room safely. Quiet Room opening times will be 10am – 7.30pm each day of the festival.

Our bar will be operating, and other food and drink stalls may be available in the festival village. Opening times are tbc.

Cathedral Rehearsals

We will be running event rehearsals in Worcester Cathedral throughout the week, which you are welcome to pop in and listen to. A ticket is not required for entry but please follow the instructions and guidance given to you either by Worcester Cathedral or Three Choirs Festival staff. You can view the cathedral rehearsal schedule at 3choirs.org. Please visit the cathedral website for general opening times: worcestercathedral.co.uk